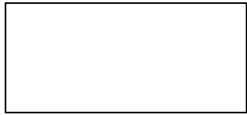




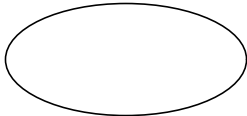
**Board Member Area**



**Division**



**Department**

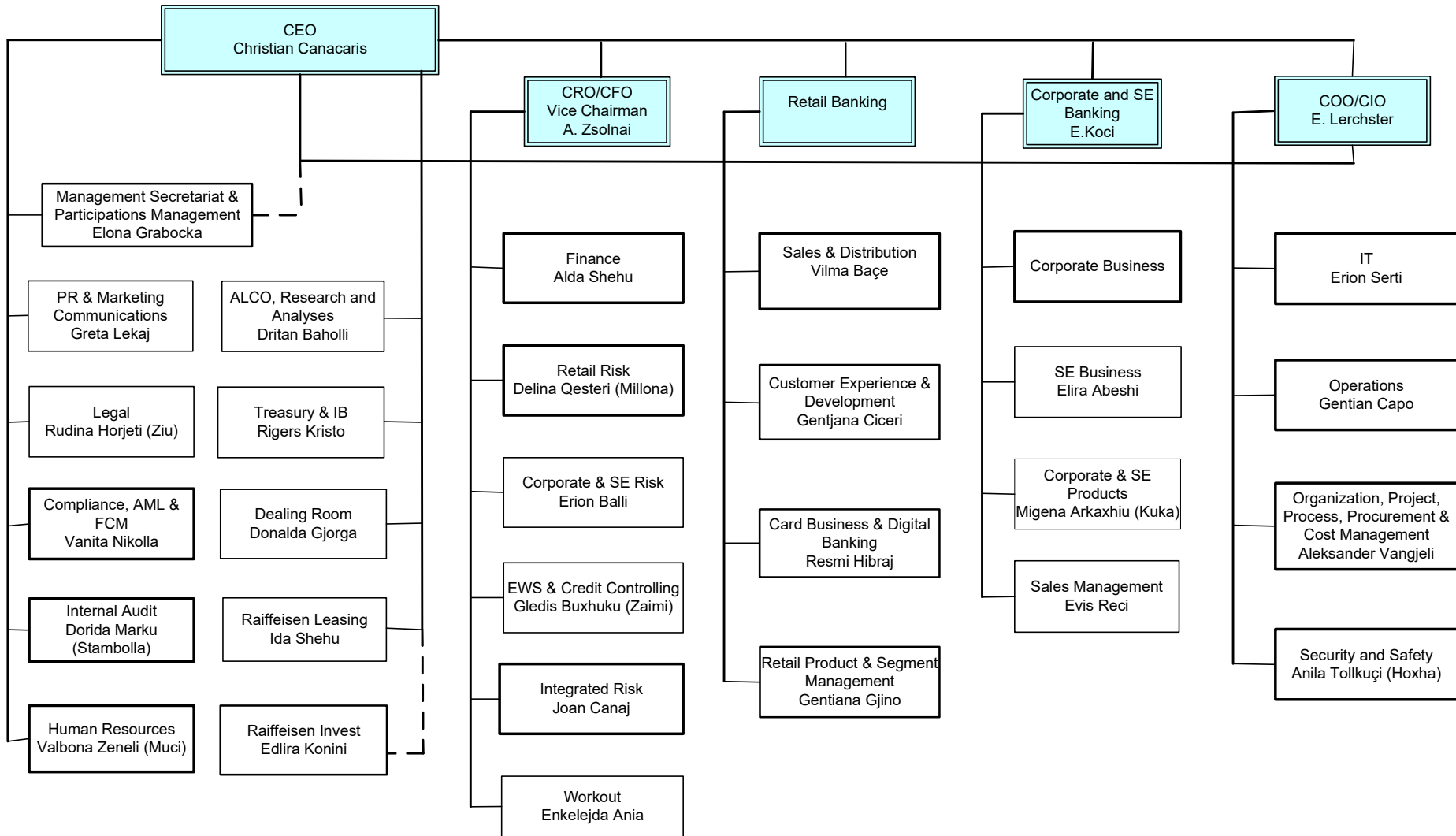


**Unit/ Team**

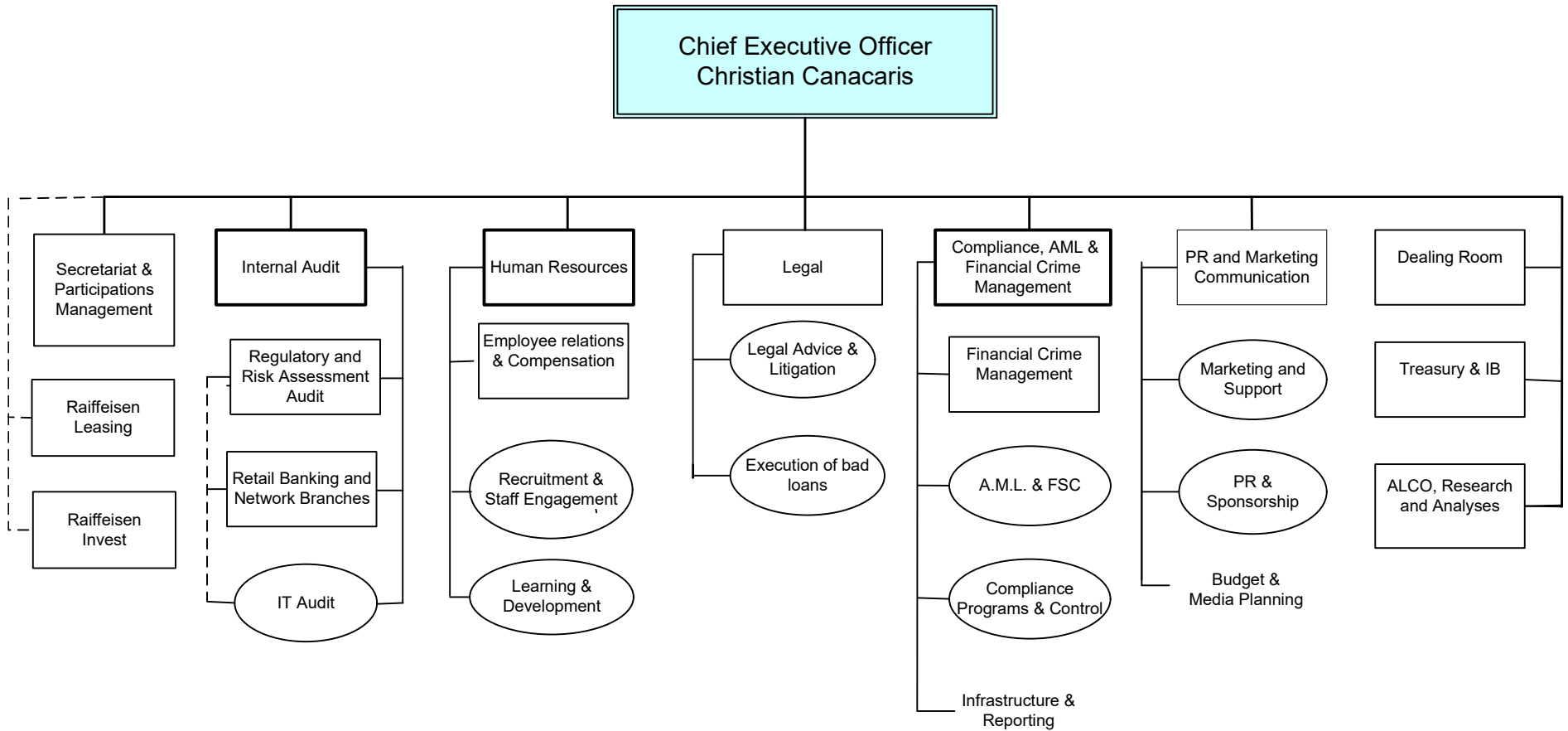


**Specific Function / Desk**

# Organizational Structure – RBAL HO



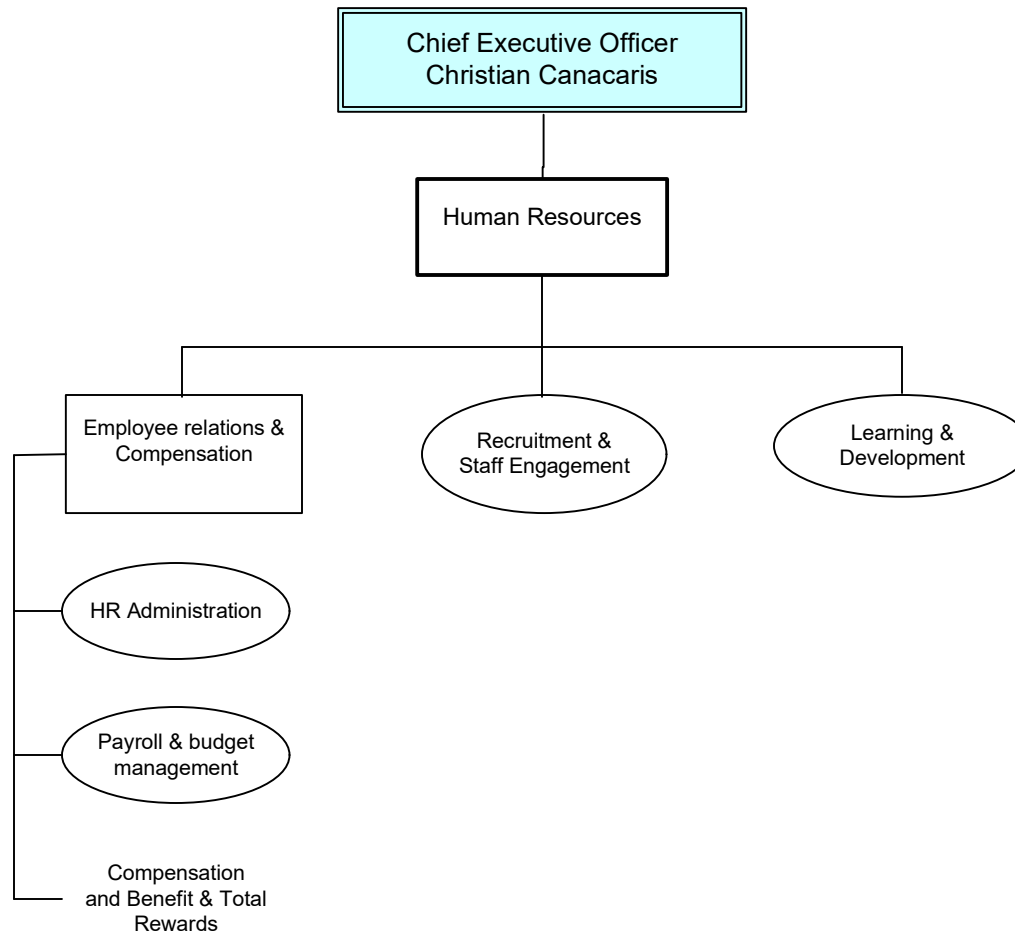
## Organizational Units reporting directly to CEO



In the next two pages you will find in detail:

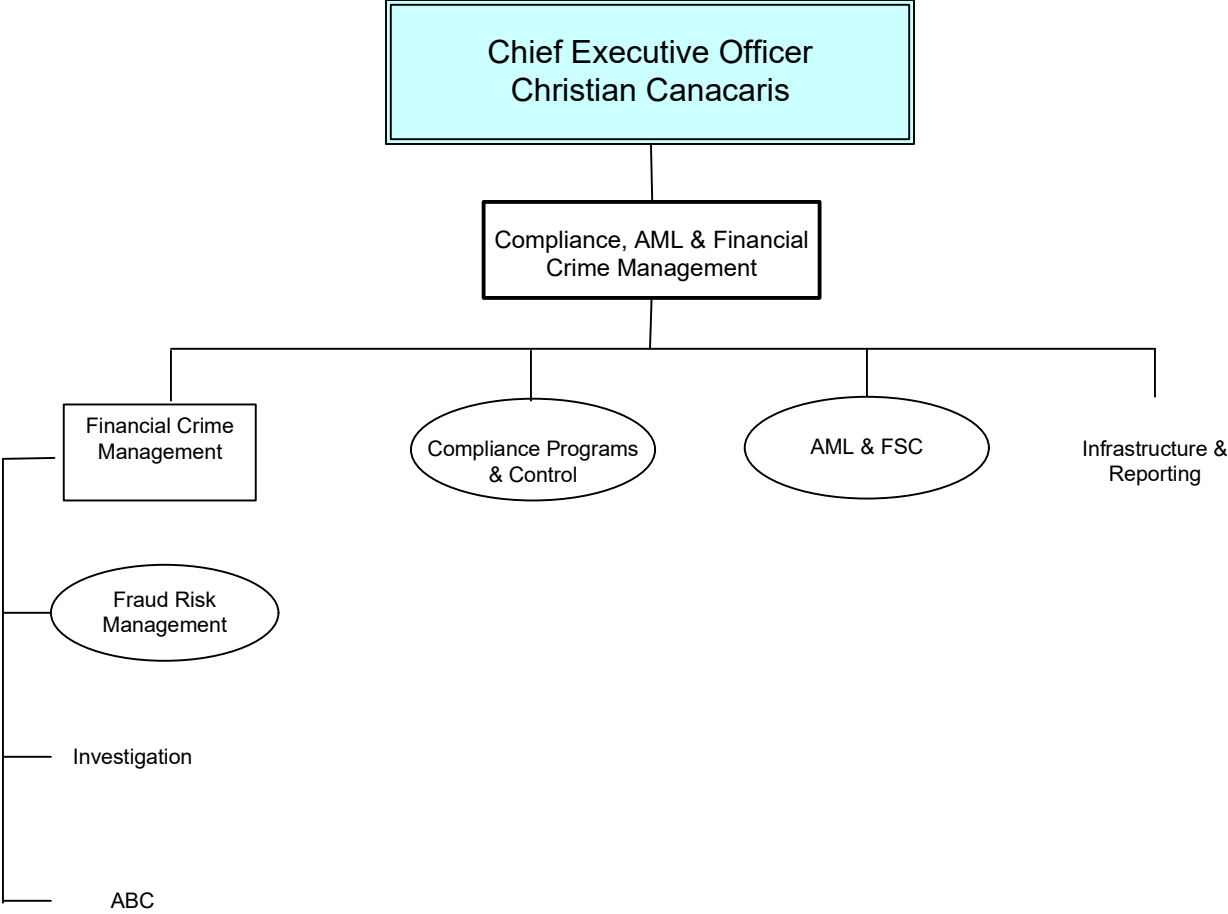
- Human Resources Division
- Compliance, AML & Financial Crime Management
- Treasury and Investment Banking/ Alco Research and Analysis/ Dealing Room Departments

# Organizational chart Human Resources Division

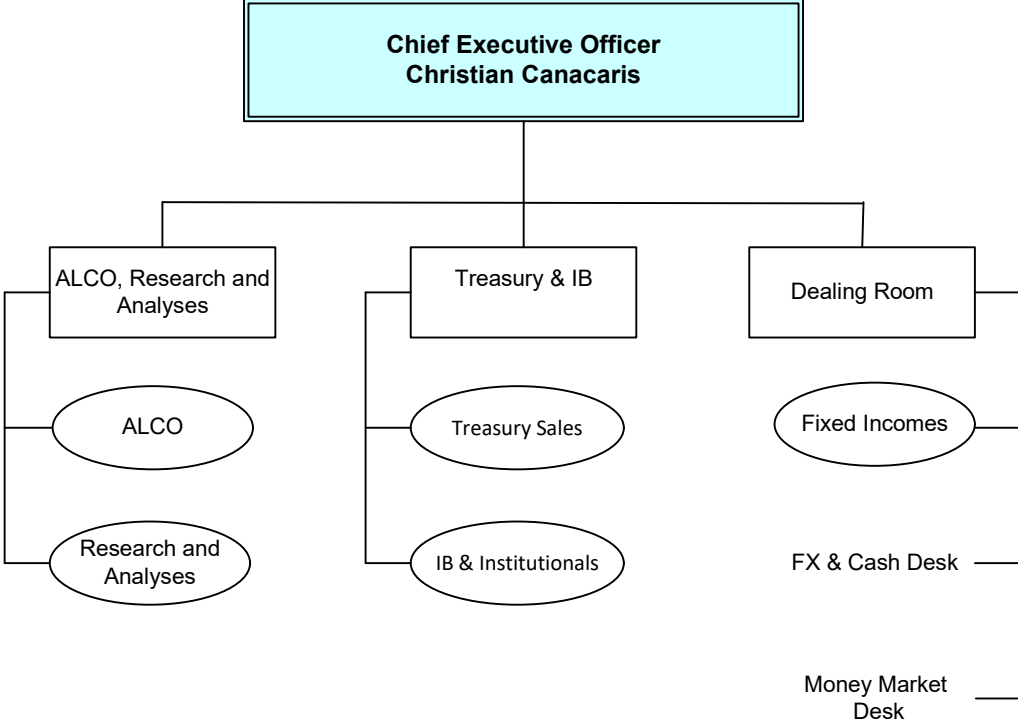


# Organizational chart

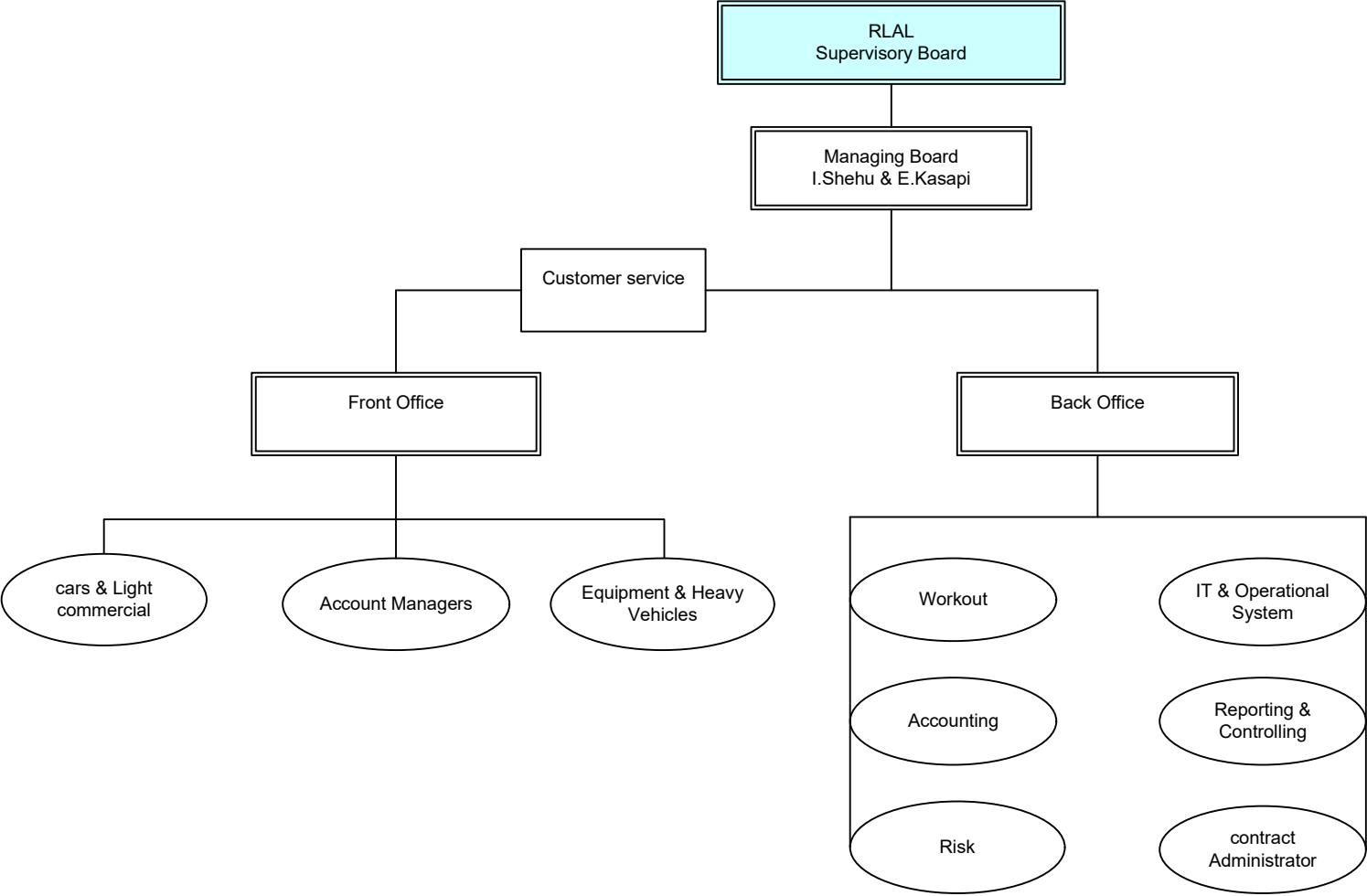
## Compliance, AML & Financial Crime Management Division



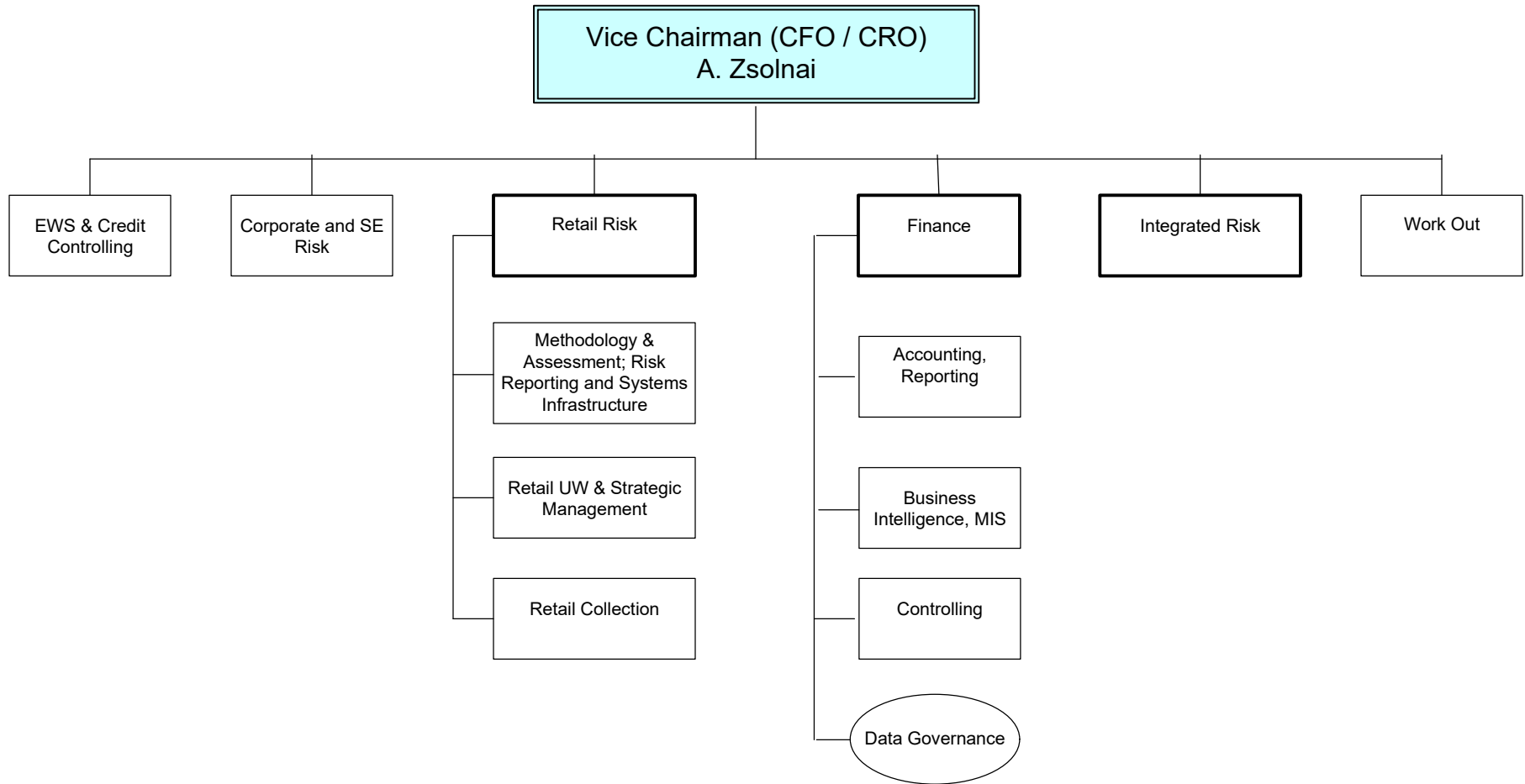
**Organizational Chart:**  
**ALCO Research and Analyses**  
**Treasury & Investment Banking**  
**Dealing Room**



# Organizational Chart – Leasing



## Organizational Chart - Vice Chairman



In the next pages you will find in detail the organizational structure of:

Integrated Risk Division

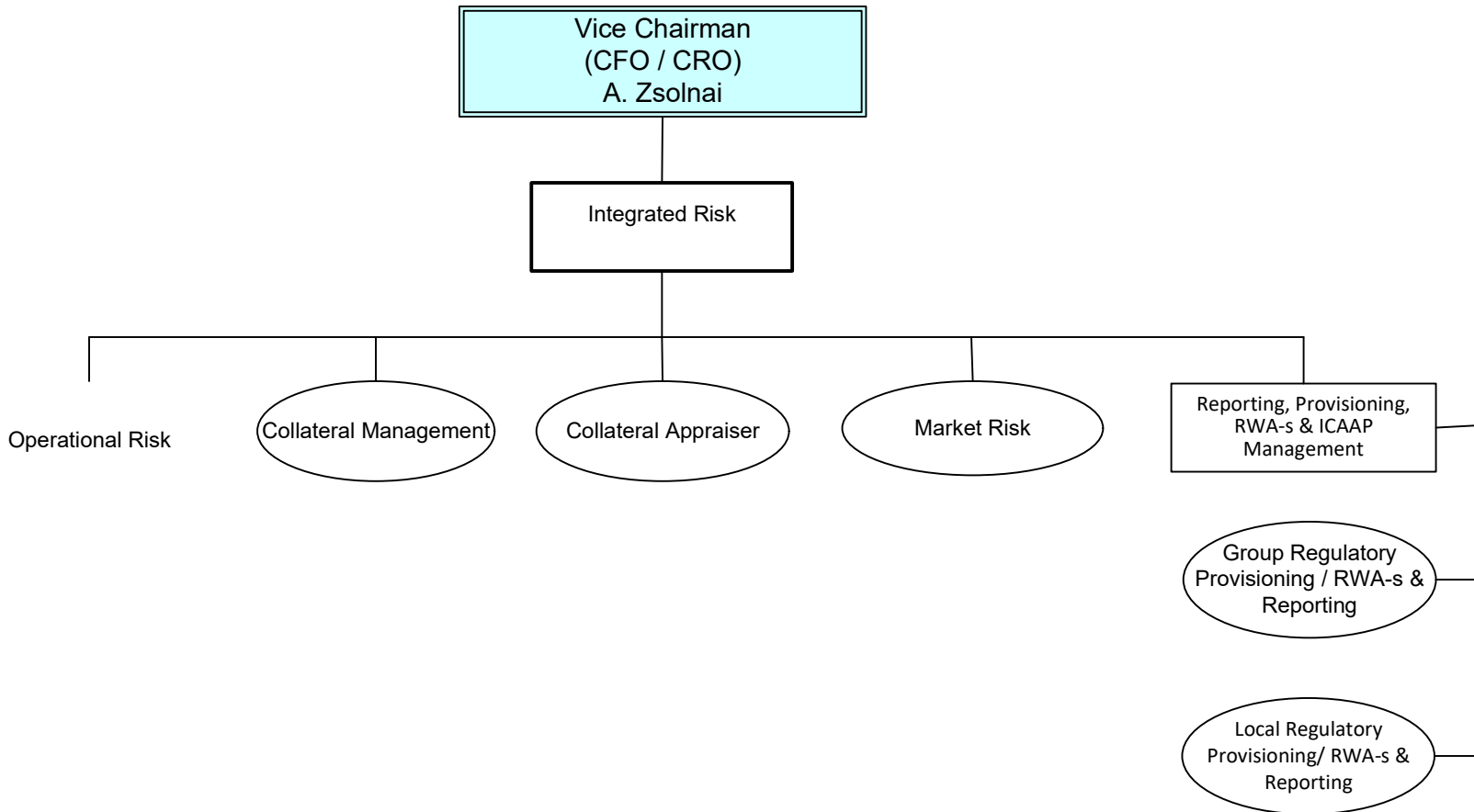
Retail Risk Division

Corporate & SE Risk/ EWS & Credit Controlling / Workout Departments

Finance Division

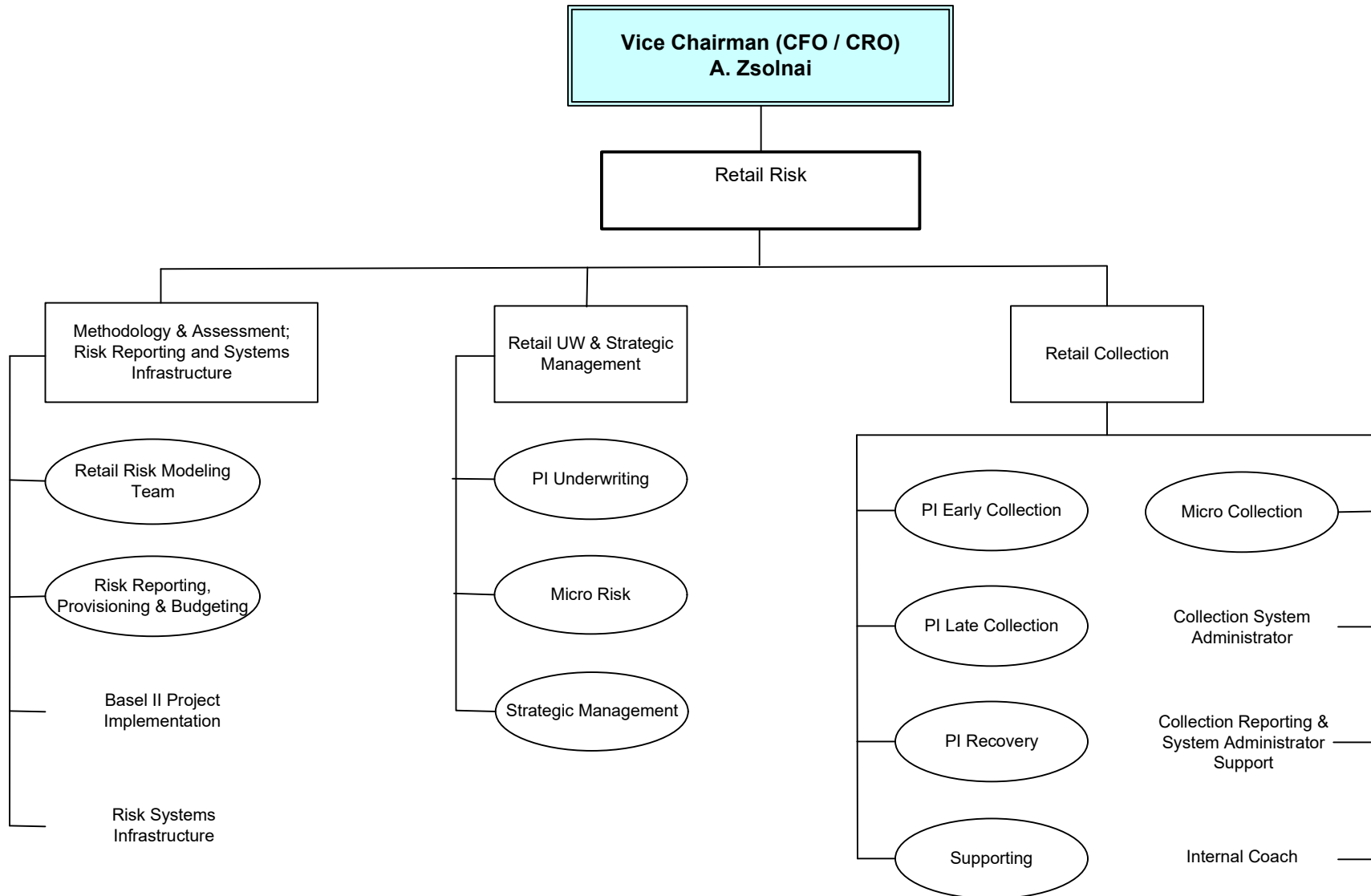


# Organizational Chart Integrated Risk Division

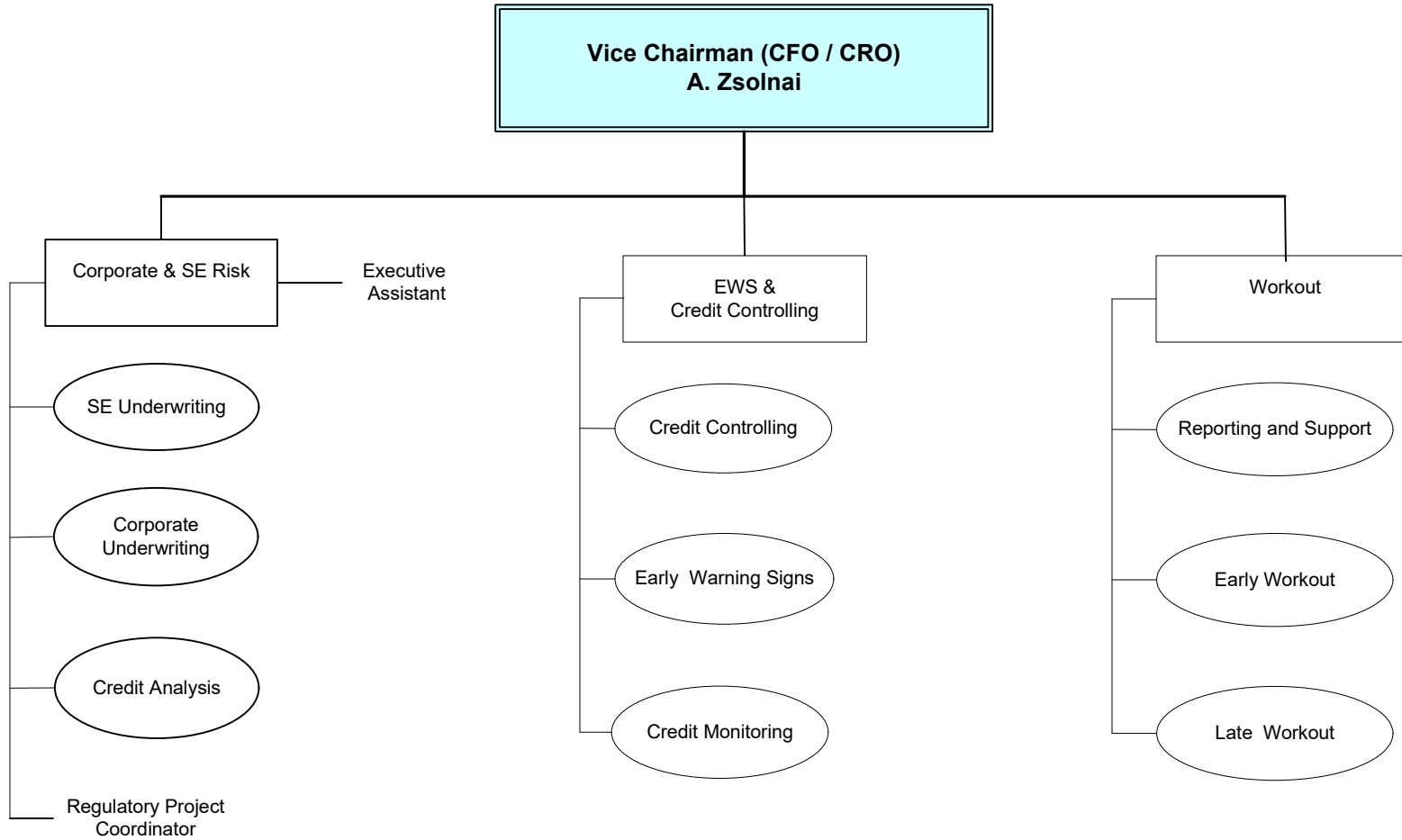


# Organizational Chart

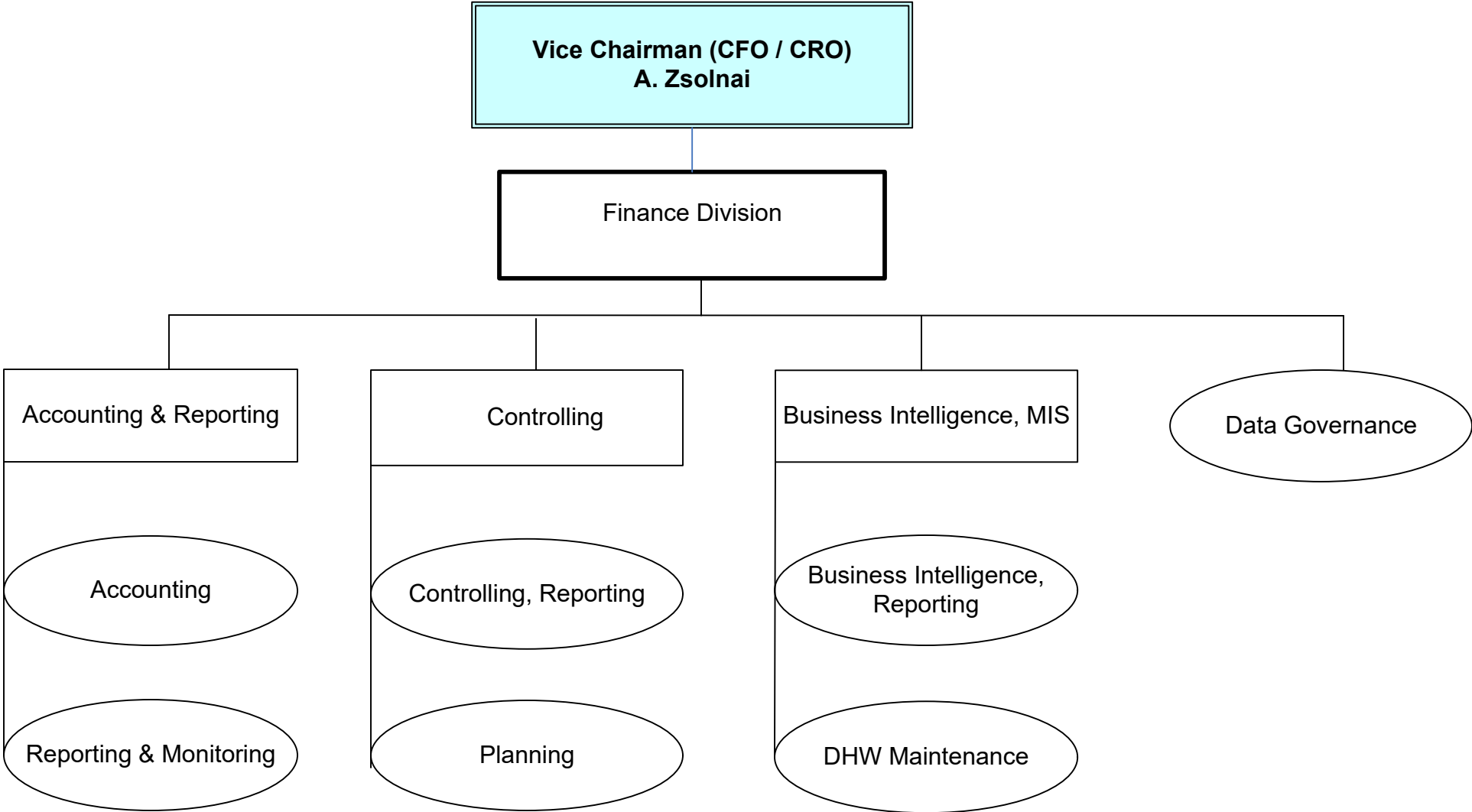
## Retail Risk Management Division



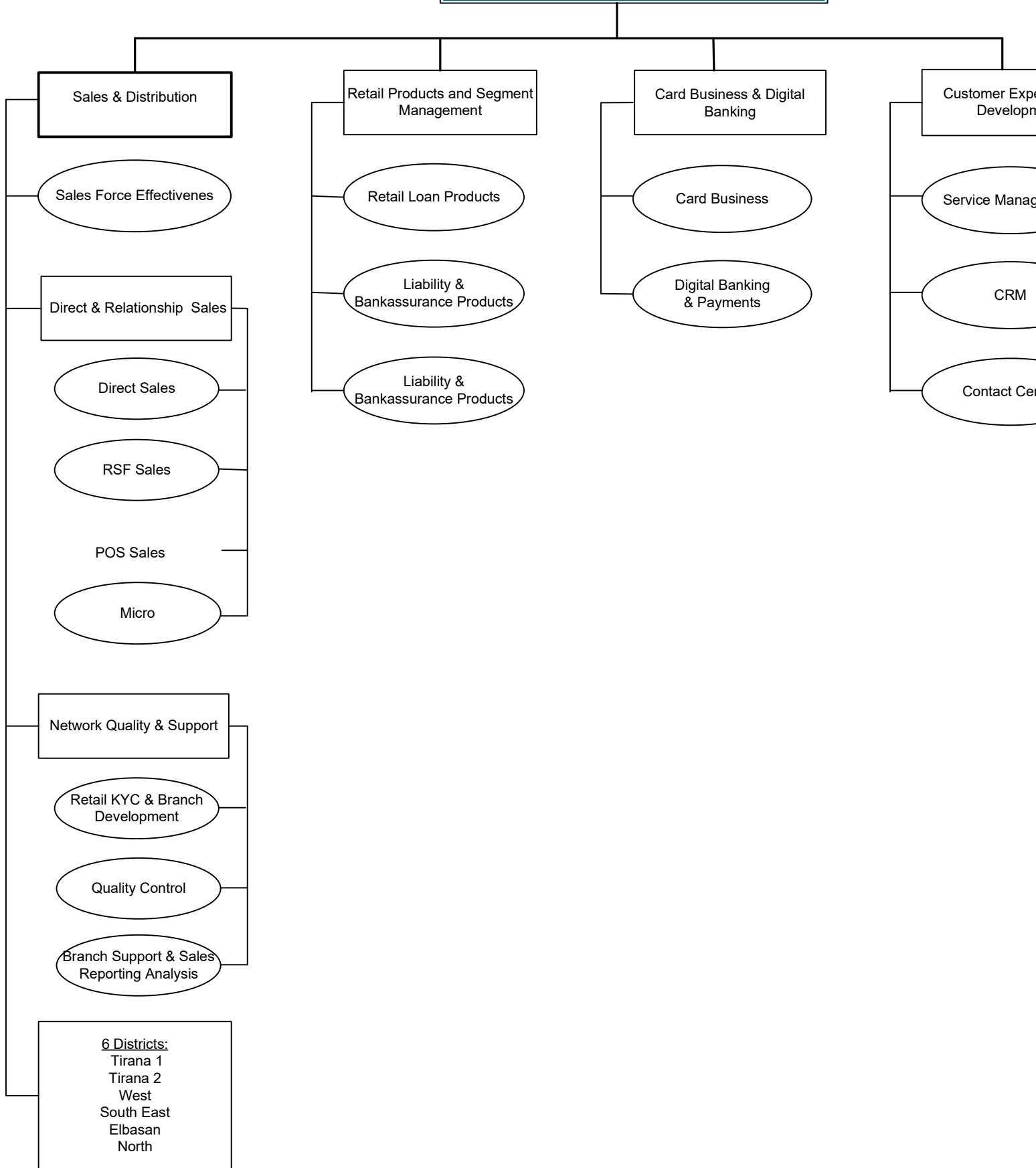
**Organizational Chart**  
**Corporate & SE Risk**  
**EWS & Credit Controlling**  
**Workout**



# Organizational Chart – Finance Division



# Board Member for Retail Banking



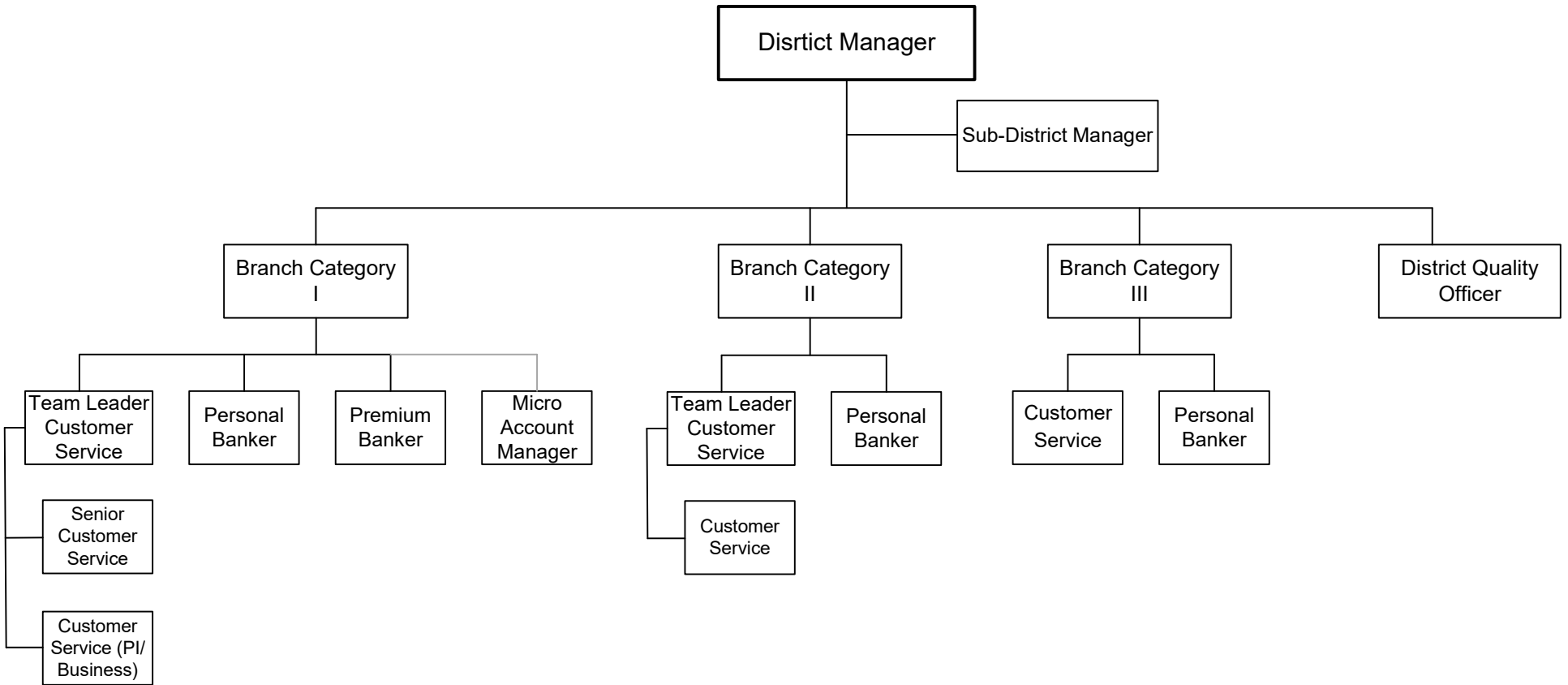
Customer Experience & Development

Service Management

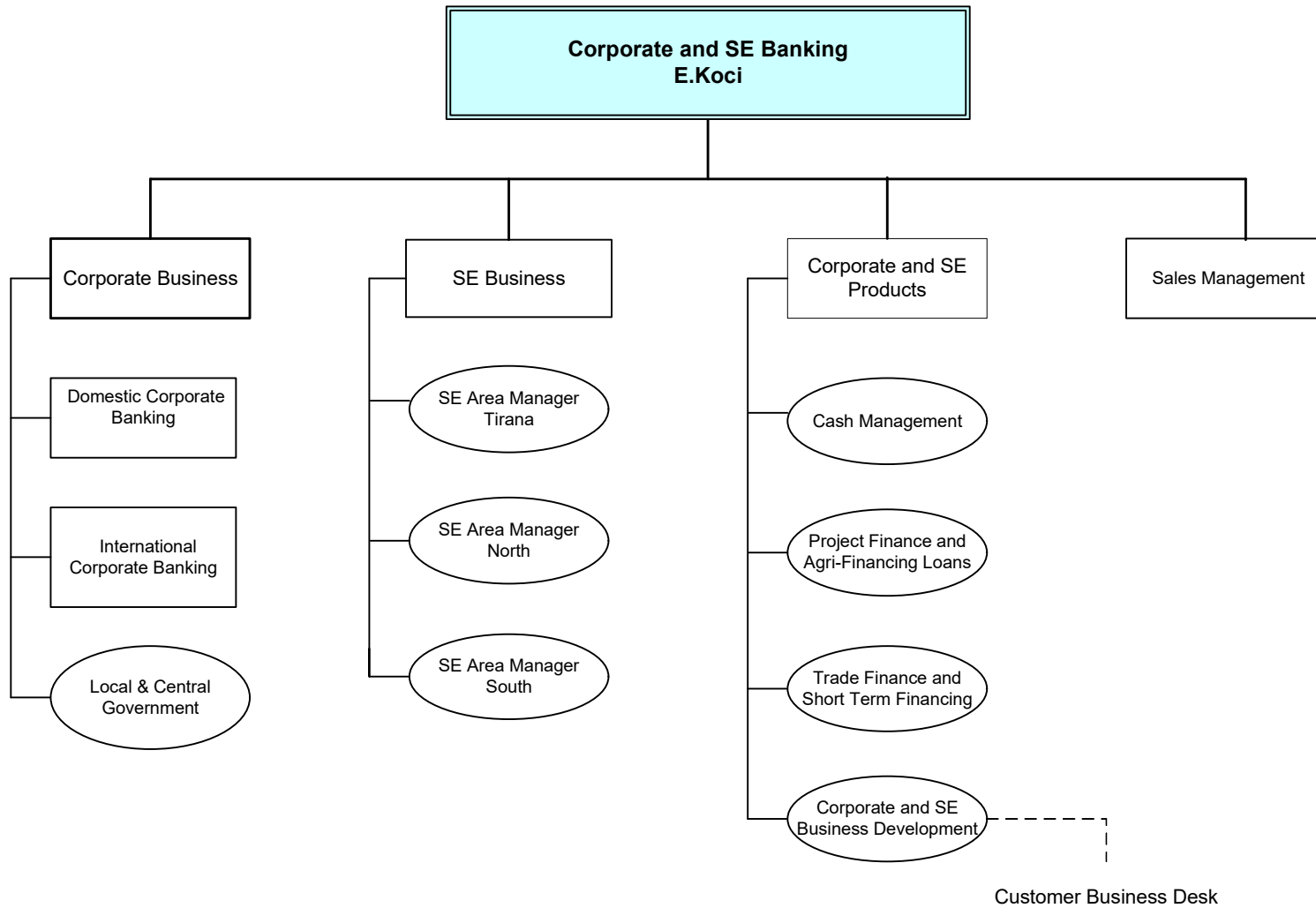
CRM

Contact Center

# Organizational Chart – Branch

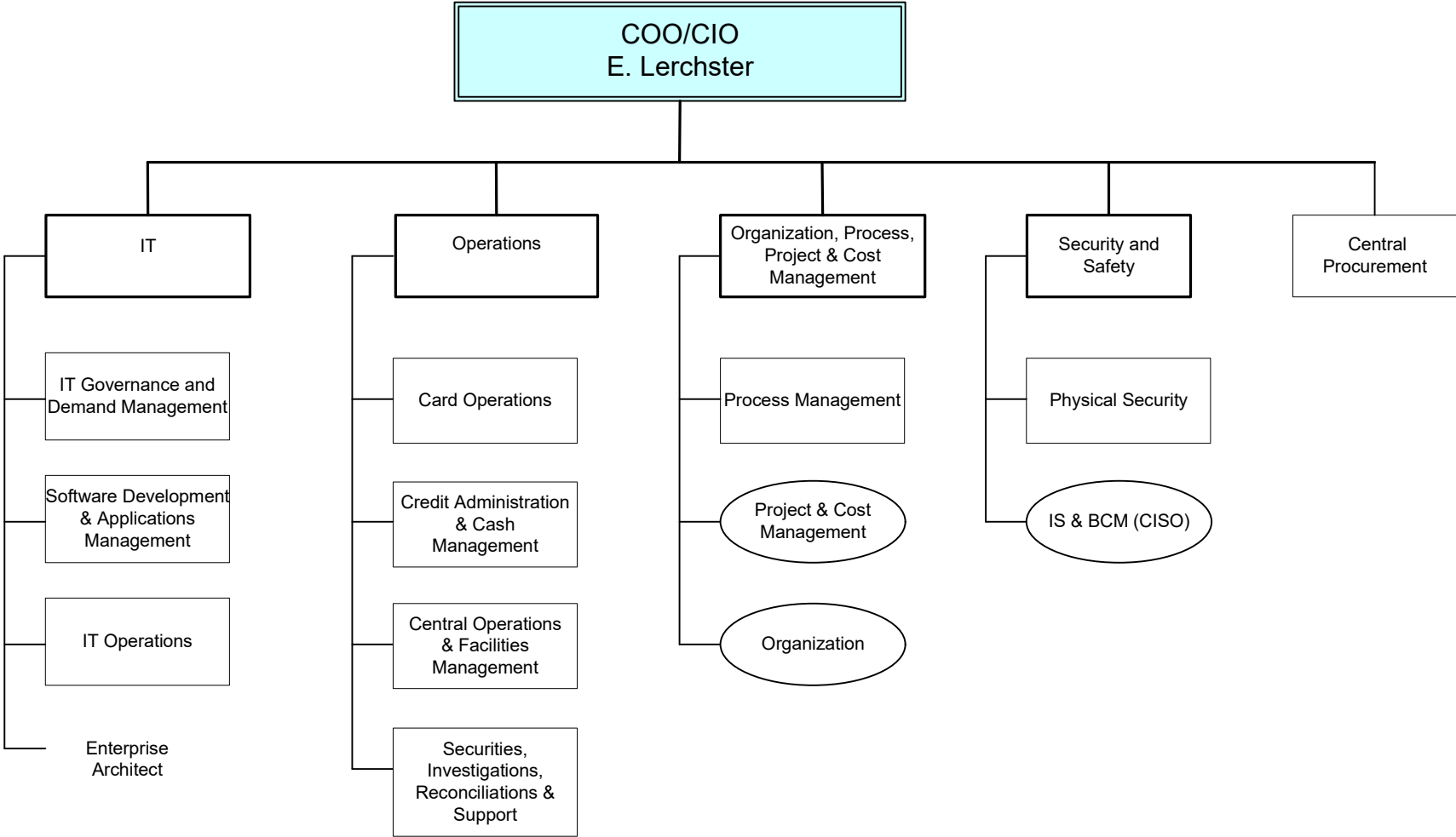


# Organizational Units reporting to Corporate and SE Area



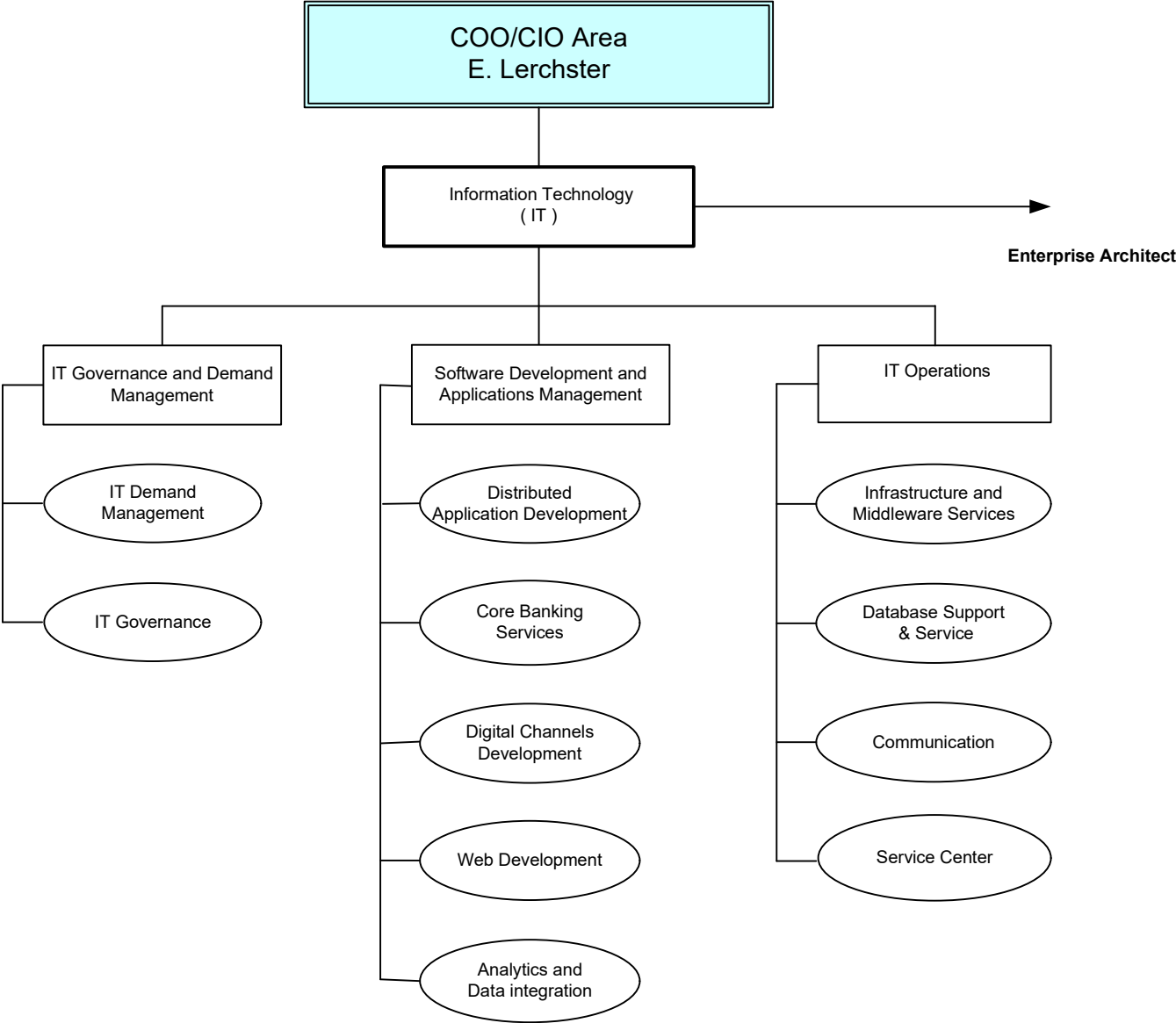


# Organizational Chart - COO / CIO Area

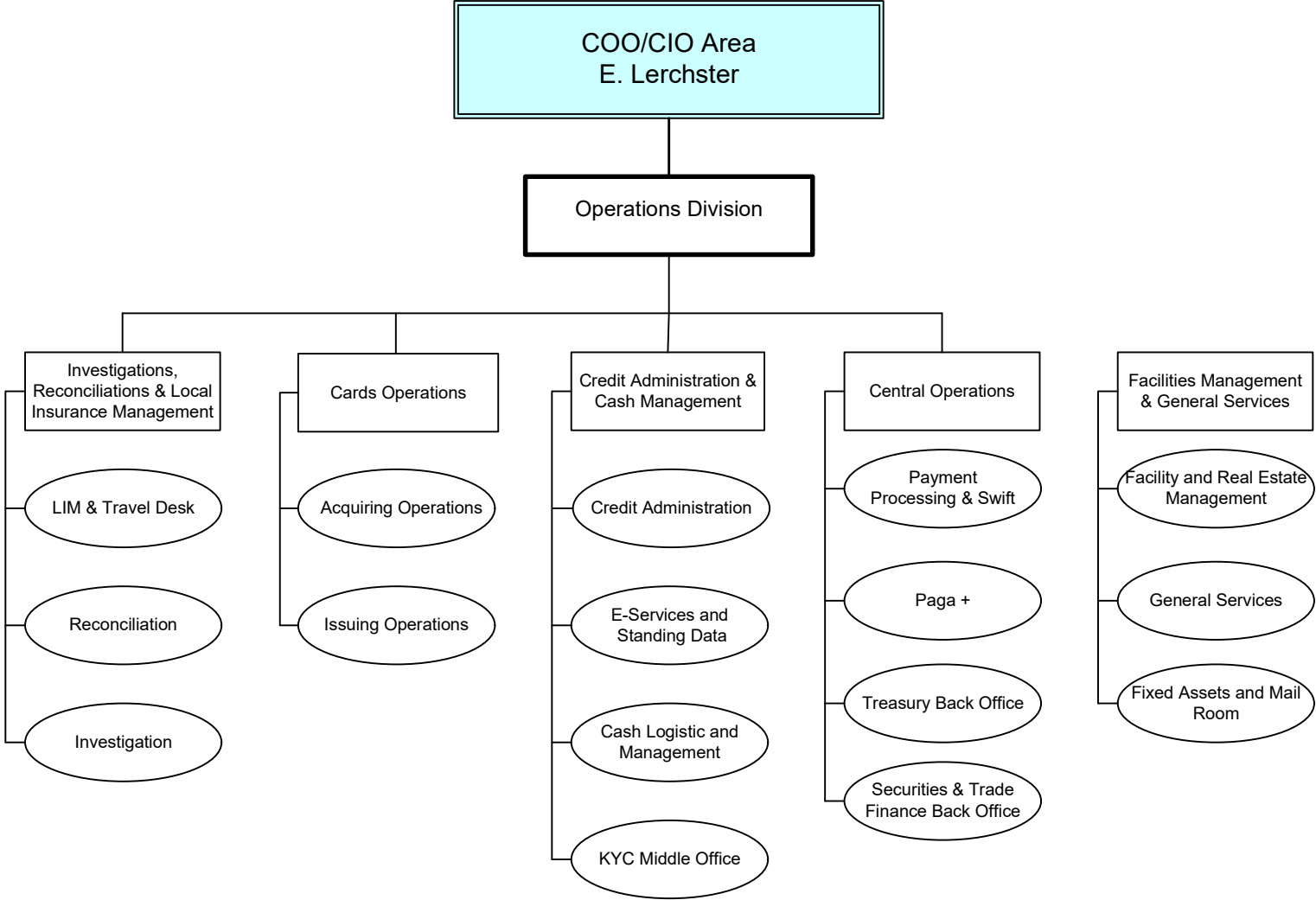


In the next pages you will find in detail the organizational structure of:  
 OPPCMD/ Security & Safety Division  
 Operations Division  
 IT Division

# Organizational Chart – IT Division



# Organizational Chart - Operations Division



# Organizational Chart: OPPCMD Security & Safety

