



**Service reporting for RBAL
for 2026-03-31**

Service Reporting for API Marketplace

Category	Blocker	Critical	Major	Minor	Trivial
# of incidents	0	0	0	0	0
# of violation of resp/resolution times	0	0	0	0	0
# of reopend Incidents	0	0	0	0	0
# of rejected Incidents/service requests	0	0	0	0	0
AVG resolution time of incidents/service req	0 min	0 min	0 min	0 min	0 min

Security Incidents	Value
# of security incidents	0

Availability	Value
# of Downtime min	0
# of partial Downtime min	0

Maintenance Summary	Value
No maintenance window scheduled	0